

River Ridge Living Center

Visitors Expectations Fact Sheet

- Visitors are screened for signs and symptoms of COVID-19 prior to resident access. Visitation will be refused if the individual(s) exhibit any COVID-19 symptoms or do not pass the screening questions.
- Screening shall consist of temperature checks and asking screening questions to assess potential exposure to COVID-19 which shall include questions regarding international travel or travel to other states designated under the Commissioner's travel advisory.
- Visitor testing is required. The facility will conduct a rapid test for all visitors. This test yields results in 15 minutes. A negative result is required in order to proceed with the visit.
- Documentation must include the following for each visitor to the nursing home: first and last name of the visitor; physical (street) address of the visitor; daytime and evening telephone number; date and time of visit; and email address, if available.
- Limited visitation, including, but not limited to, family members, loved ones, representatives from the long-term care ombudsman program (LTCOP).
- No more than 20 percent (20%) of the residents shall have visitors at any one time and only two visitors will be allowed per resident at any one time.
- Visitation is prohibited in semi-private rooms unless the roommates are spouses.
- Visitation will be limited to outdoor areas, weather permitting. Under certain limited circumstances, as defined by the facility, visitation can be inside, in a well-ventilated space with no more than 10 individuals who are appropriately socially distanced and wearing a facemask or face covering while in the presence of others.
- Visitors under the age of 18 must be accompanied by an adult 18 years of age or older.
- Visitors must wear a face mask that covers the nose and mouth when on the facility premises. Appropriate masks will be provided by the facility.
- Visitors must maintain social distancing.
- Facilities will provide alcohol-based hand rub, consisting of at least 60 percent (60%) alcohol, to residents, visitors and representatives of the long-term care ombudsman prior to visiting the residents. Rub hands together using friction until hands are dry.
- Visitation hours are by appointment only. A copy of the facility's formal visitation plan is posted on the website and broadcasted via email.
- The staff is required to monitor the visitation process. If any visitor fails to adhere to the protocol, he/she/they will be prohibited from visiting for the duration of the COVID-19 state declared public health emergency.